

Breaking Through the Language Barriers

'Breaking Through the Language Barriers; reception and welcome pack is a valuable resource for any organisation that may be approached for help by people whose first language is not English.

It consists of tips on working with non-English speakers, a language identification guide and a body of translated reception and welcome phrases. The guide will also be available on CD for use by those who are visually impaired or who do not have written language skills.

The pack is part of a course being run by the Advocacy Research Exchange, on Thursday 5th May 2005, at the Priory Rooms in Birmingham.

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