

Medical Appointments – ‘Questions to Ask’ Leaflets

Department of Health

‘Questions to Ask’ is a short leaflet of tips and prompts to help support people to get the most out of their medical appointments.

The leaflet is now available as a two-sided A5 leaflet and will be distributed to most GP surgeries and pharmacies during Autumn 2007. It will be available in Braille, easy read, large print and audio versions, in addition the leaflet has been translated into:

Arabic, Bengali, French, Gujarati, Somali, Portuguese, Polish, Punjabi, Spanish and Urdu.

This resource has been awarded the Crystal Mark for clarity approved by the Plain English Campaign.

All of these formats (except Braille) are available in electronic format that can be placed on a website, distributed further, or to print out.

To order copies of the original leaflet or the Braille, easy read, large print and audio versions contact: DH Publication orderline from 8.00 am to 6.00 pm Monday to Friday:

Tel: 08701 555 455

Email: dh@prolog.uk.com

All of the above resources are free of charge.

If you would like electronic copies of ‘Questions to Ask’ in any of the formats, or would like to know more, please contact the Market Research, Patient and Public Involvement team at the DH by speaking to either:

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