


FINDINGS FROM THE 2nd PARTNERSHIP SURVEY

Professor Chris Hatton, University of Lancaster

Improving services for people from minority ethnic communities

The national survey returns...

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The Surveys

- Commissioned by Valuing People Support Team (to report to DH Minister responsible for services for people with learning disabilities)
- Asked Partnership Boards what progress they were making concerning people with learning disabilities from minority ethnic communities
- Survey 04-05: Survey of all Partnership Boards in England Dec 04 – Feb 05 (82 replied; 51%)
- Survey 06: Survey of all Partnership Boards in England July - Oct 06 (72 replied; 45%)

The Survey 2006

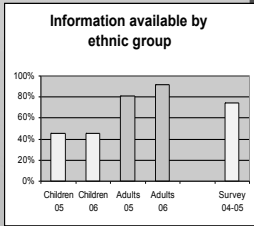
- First report here on some findings of the Survey 2006
- Results not fully analysed – last survey questionnaire arrived last Wednesday!
- Mainly comparing results to those reported in the 2005 Survey

The Survey 2006

- Today, will talk about...
- Information
- LDDF money
- Good practice and room for improvement
- Compliance with the RRAA
- Obstacles and overcoming them
- Conclusions

What information do PBs have?

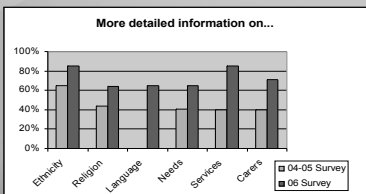
- Almost all PBs gave us ethnicity info on adults using services
- Less than half of PBs gave us similar info on children
- More PBs in 2006 had info than in 04-05



Group	04-05 Survey	06 Survey
Children	~45%	~45%
Adults	~80%	~90%

What information do PBs have?

- More PBs reported more detailed info in 2006 than in 04-05
- 40% reported changes in the way they collected info between 2005 and 2006



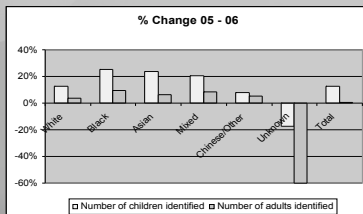
Category	04-05 Survey	06 Survey
Ethnicity	~80%	~90%
Religion	~40%	~60%
Language	~40%	~60%
Needs	~40%	~60%
Services	~40%	~80%
Careers	~40%	~70%

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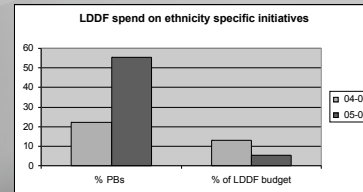
Increasing population, improving identification?

- For children and adults, increases in numbers identified in all ethnic groups from 2005 - 2006
- Decreases in unknowns from 2005-2006



How do PBs spend LDDF money?

- Increase in percentage of PBs using LDDF money for ethnicity initiatives 04-05 to 05-06
- Decrease in percentage of LDDF budget used on ethnicity initiatives 04-05 to 05-06

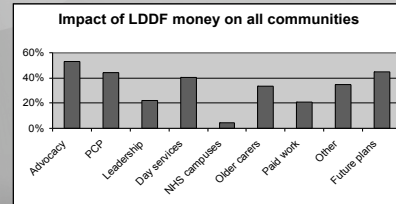


How do PBs spend LDDF money?

- BUT: Increase in the actual amount of money spent on LD initiatives 04-05 (19,900) to 05-06 (23,935)
- NOTE: 4 PBs did not receive their full LDDF allocation from PCTs in 05-06 and 1 PB got none of its LDDF allocation

How do PBs spend LDDF money?

- Many PBs are aiming for general LDDF initiatives to also have an impact on people from minority ethnic communities
- Planning, targeting, monitoring



Good practice and room for improvement

- Asked PBs for contacts and details of good practice they wanted to share (across 20 domains of activity)
- Also asked where they felt they needed to improve
- PBs often reported good practice AND needing to improve

Good practice

- More than 40% of PBs reported good practice in:
 - Getting better information
 - Working with family carers
 - Working with young people in transition
 - Changing day services
- Less than 20% of PBs reported good practice in:
 - Compliance with Race Relations Amendment Act
 - Working with children
 - Adult education/lifelong learning
 - Benefits and entitlements

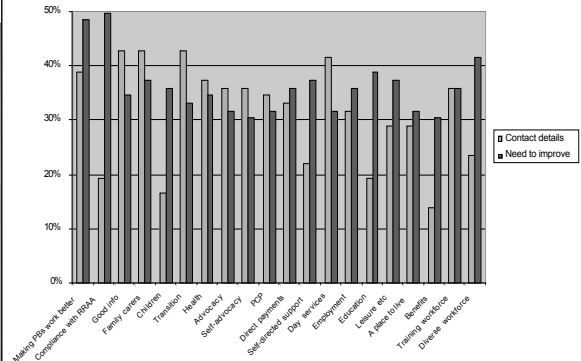
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Room for improvement

- More than 40% of PBs reported needing to improve in:
 - Making PBs work better
 - Compliance with Race Relations Amendment Act
 - Increasing the diversity of the workforce
- Less than 20% of PBs reported needing to improve in...
 - Nothing at all!

Good practice, need to improve



Compliance with Race Relations Amendment Act (2000)

- 15 PBs (20.8%) have done an impact assessment
- 11 PBs (15.3%) reported that they had been part of a bigger, corporate impact assessment
- 13 PBs (18.1%) reported that an impact assessment was about to happen...
- Leaving nearly half of PBs (33 PBs; 45.8%) reporting nothing on impact assessment

Obstacles – and overcoming them

- PBs asked to identify up to 3 obstacles, and how they were working to overcome them
- Almost all PBs (91.7%) identified at least one obstacle (84% in 04-05 survey)

Obstacles

- The most common obstacles were:
 - Identifying and engaging people, particularly those not using services (42%)
 - Small, diverse, complex and constantly changing minority populations (31%)
 - A lack of good local information (19%)
 - Competing priorities (19%)
 - Shrinking financial resources (17%)
 - The cultural competence/relevance of local service providers (17%)
 - Recruiting and retaining a diverse workforce with relevant skills (14%)
 - The operation of Partnership Boards (13%)

Overcoming obstacles

- The most common strategies for overcoming these obstacles were:
 - Pro-active strategies to engage local communities (29%)
 - Developing systems for getting better information (26%)
 - Working with other local agencies and community groups (17%)
 - Changing the way the PB worked (14%)
 - Encouraging direct payments and self-directed support (14%)
 - Engaging in research or audit work (11%)

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Conclusions

- From those who replied, encouraging signs of progress since the last survey:
 - Better and more detailed information
 - Identifying and engaging more people from minority ethnic communities
 - More use of LDDF money
 - More planning, targeting and monitoring of general LDDF initiatives
 - Good practice across a wider range of areas of activity
 - Honest self-assessment and development of pro-active strategies where improvement is needed

Conclusions

- Current issues:
 - Information and work with children and young people
 - Audit and monitoring of the impact of general service initiatives on people from minority ethnic communities
 - Working with very small, and/or newly arrived communities with complex histories
 - Compliance with Race Relations Amendment Act (2000)
 - Having appropriate services, supports and workforce available to commission
 - Maintaining ethnicity as an important priority

Conclusions

- But:
 - What about the Partnership Boards who didn't reply?